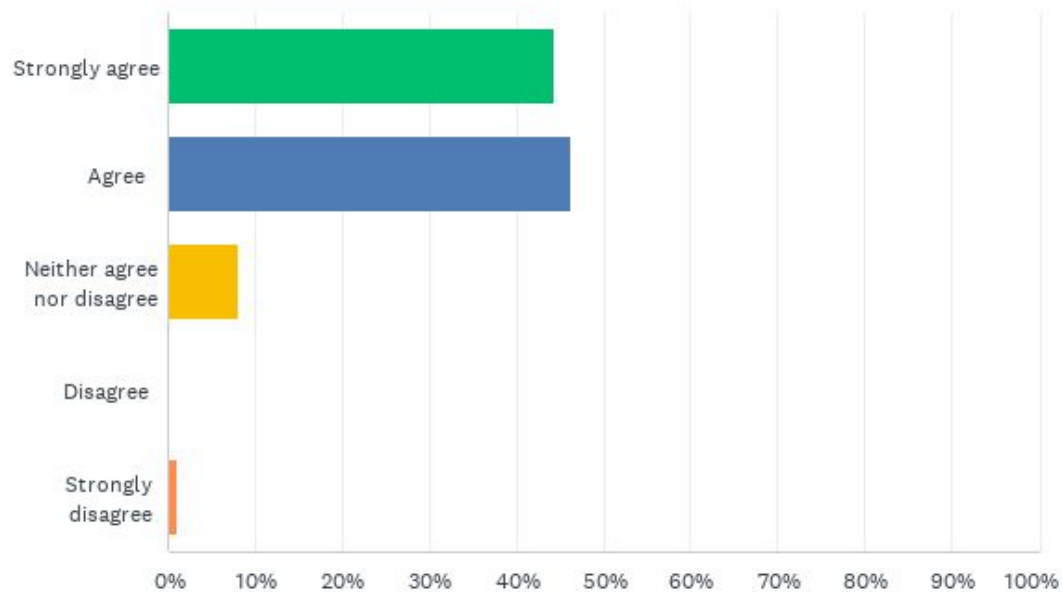


**Bowmanville
Older Adult
Association**

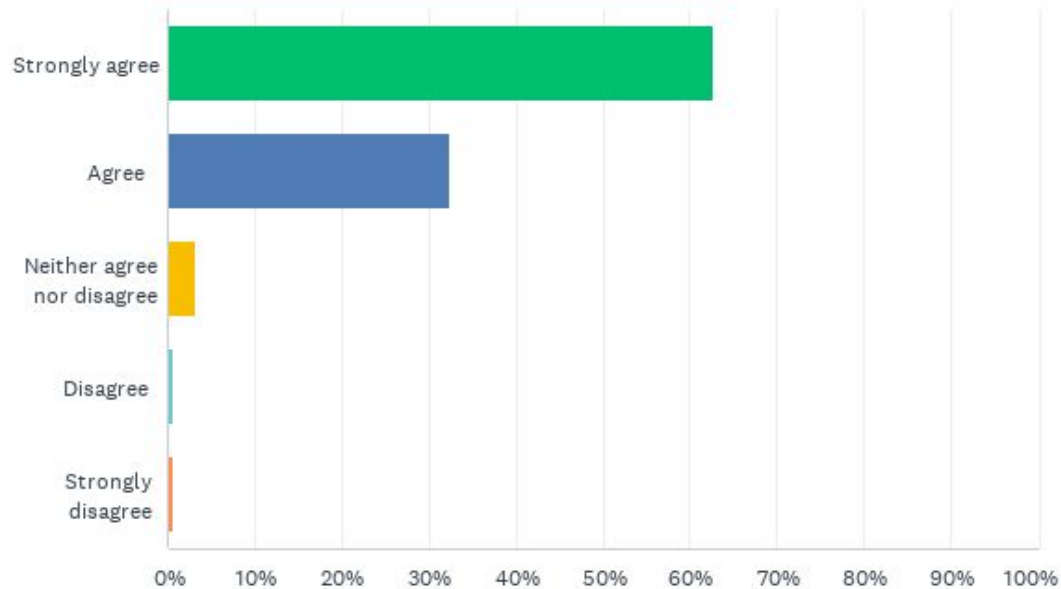


Member Survey 2023 Results!

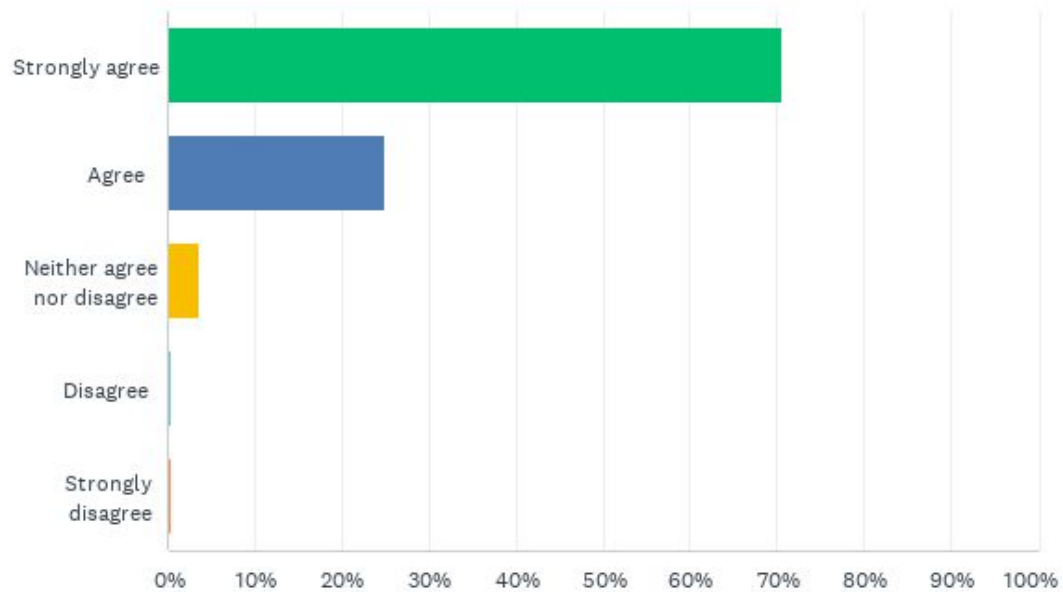
Q1 Coming to BOAA, I feel more connected to my community.



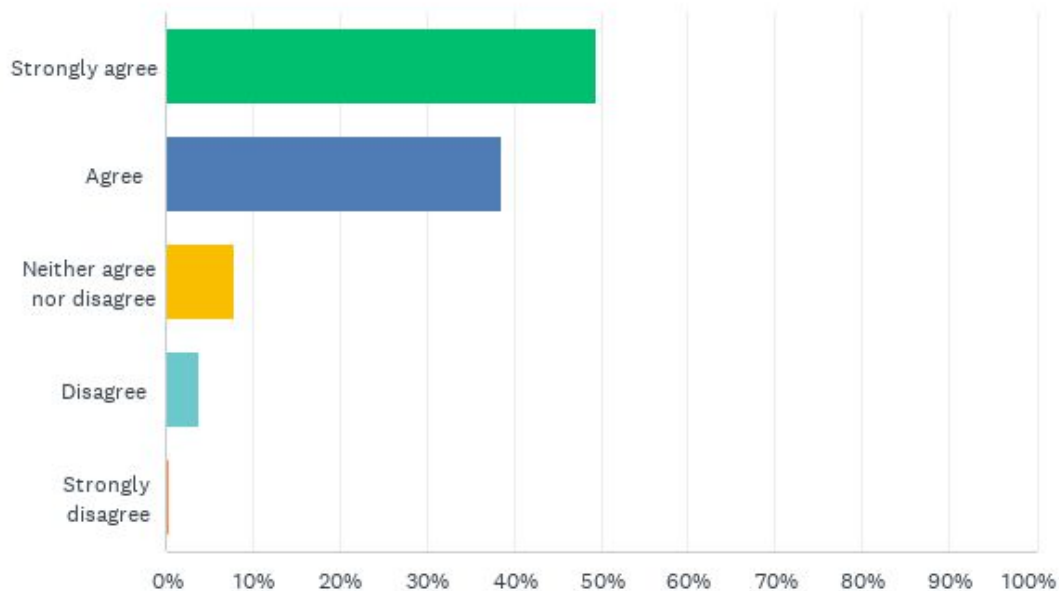
Q2 BOAA creates a caring and welcoming community.



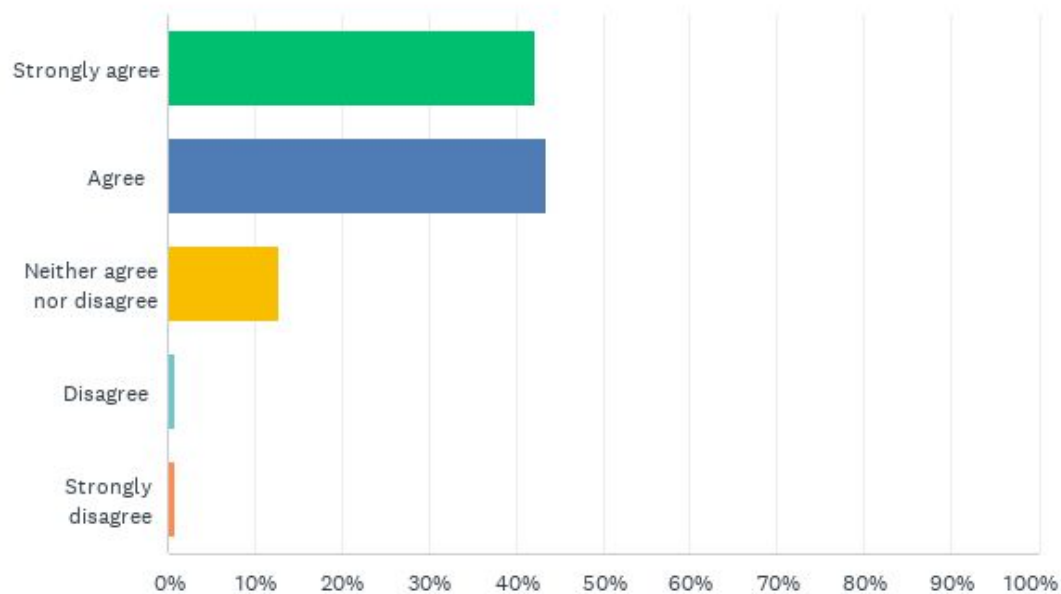
Q3 BOAA staff are respectful and helpful.



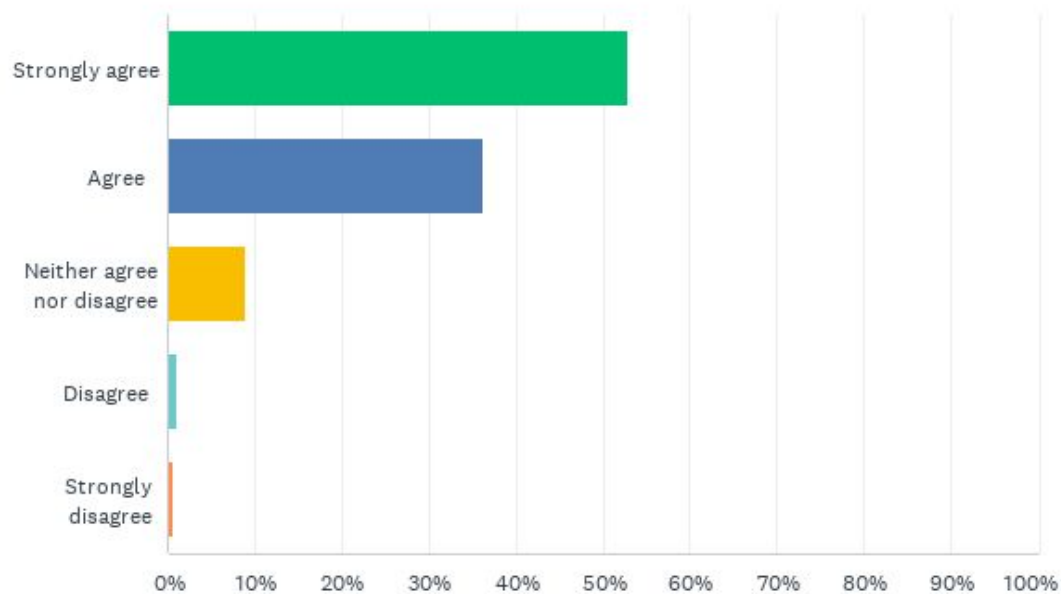
Q4 BOAA's programs (drop-ins, classes, and seminars) meet my needs and interests.



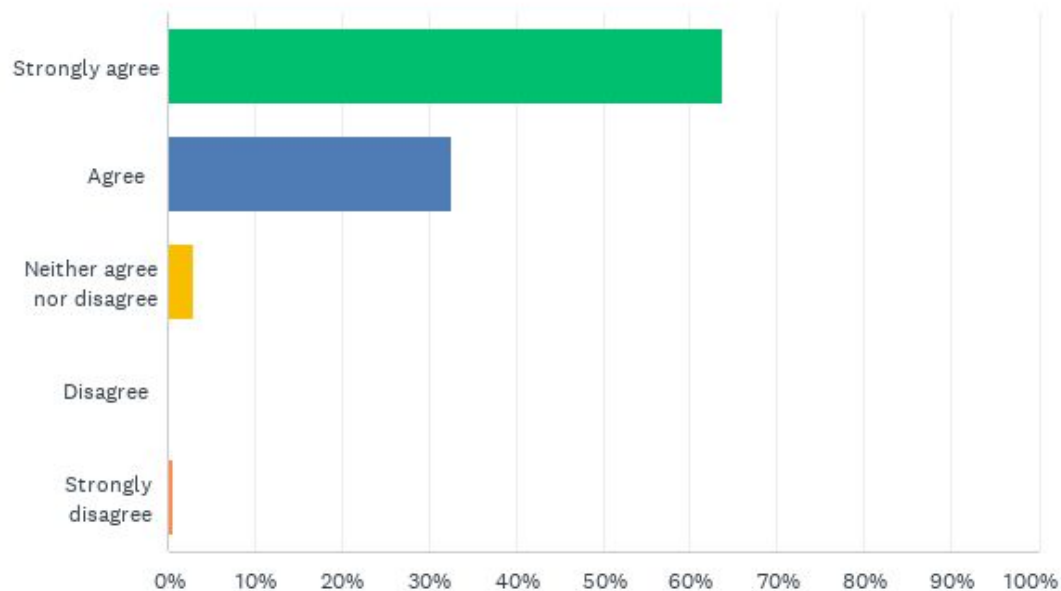
Q5 The events and fundraisers at BOAA are fun and enjoyable.



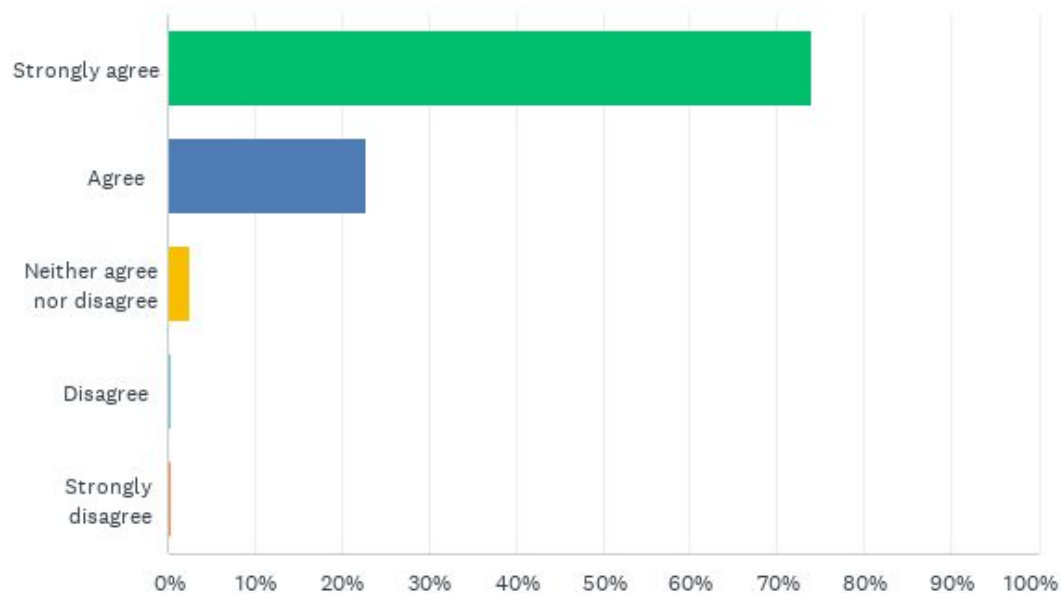
Q6 BOAA helps me stay healthy, active, and engaged.



Q7 At BOAA, I feel safe (socially and physically).



Q8 I would recommend BOAA to people I know.



Comments/Feedback

General Positives

- Great place to come to for a reasonable price with lots of helpful people.
- I am always telling people about BOAA and how very special it has become in my life. It is an exceptionally happy place + I always look forward to being here.
- This is my first year and I'm loving it. I have the best time with Veronica in Zumba class. She has a great sense of humour and knows the muscles in your body. I look forward to her class.
- I've been coming to BOAA since 2011 and love coming here!
- I love it! I joined in January and am so happy I did.

Food Services

- The food portions can be rather small at times, maybe consider increasing portions sizes.
- So happy that I am able to get a vegetarian option for lunch or dinners.
- I am so impressed with the meals prepared by Julia and her helpers and everything at the cafe is delicious too.

Parking

- Turn the grass area at the front + back of the building into parking spaces.
- Could we have a map showing where exactly we cannot park on Beech Ave?
- I don't go as often as I would like, lack of parking is a severe issue.
- Maybe consider winter snow removal in order to open more parking.

Comments/Feedback

Program/Classes/Drop-ins

- There are a few activities I would like to attend, but they are at the same time/day, so can't participate. Maybe card games for instance could be on one day/time, then switch it up the next session, so more activities could be tried/done.
- Interested in a class for nutrition/diet, chess drop-in, a second 'What's Cooking' class, outdoor activities, and more table tennis time slots.

Staffing

- Great staff, friendly place, love the new management.
- BOAA is essential to our community and the staff do an amazing job.
- I enjoy the programs and the staff are great.
- The staff is outstanding. They are always helpful and positive, making the atmosphere at the BOAA comfortable and fun for everyone.
- Staff are positive and friendly. New Director is doing a great job.

Events

- Bring back murder mystery & dinner.
- Bring back dinner & dances.

Other

- Soft background music in the foyer could be a nice addition.

Overall Rating

4.4★
average rating

